LEADERSHIP COMPETENCIES:

Five Core:

• **Effective Communication**
  ◦ Ability to listen effectively and relay information via written, verbal, and non-verbal means in a way that is understood by target audience.

• **Problem Solving/Effective Reasoning**
  ◦ Ability to identify challenges and form alternative solutions and approaches to problems using logic while maintaining the integrity of all individuals/organizations.

• **Team Work**
  ◦ Ability to cooperate and work effectively with others to achieve a common goal or outcome.

• **Accountability/integrity**
  ◦ Ability to build on personal and ethical foundation while demonstrating integrity, responsibility, and dependability to do assigned tasks with minimal supervision while maintaining a professional level of trust.

• **Adaptability/Resiliency**
  ◦ Demonstrating flexibility in the face of changing circumstances and responding proactively to adversity.

Six More:

• **Conflict Resolution**
  ◦ Ability to actively listen to and understand what others are saying and use that information to aid those involved in coming to a reasonable conclusion while being open-minded and respectful.

• **Organization/Planning**
  ◦ Ability to show efficiency in completing assigned tasks through planning, prioritizing, time-management, and effective use of available resources.

• **Self-Awareness**
  ◦ Being able to realistically assess one’s knowledge, performance, and abilities and employ self-reflection to gain insight.

• **Professionalism**
  ◦ Ability to demonstrate good customer service skills and professionalism in attitude/demeanor and disposition that makes one approachable and relatable to others.

• **Initiative**
  ◦ Ability to recognize and perform tasks with minimal supervision; demonstrate the ability to create innovative ways to enhance programs, policies, and procedures.

• **Mentorship**
  ◦ An intentional process of providing learning opportunities, support, and challenge to individuals to foster personal and professional growth and development.

ECU