

LEADERSHIP COMPETENCIES:

Five Core:

- **Effective Communication**
 - Ability to listen effectively and relay information via written, verbal, and non-verbal means in a way that is understood by target audience.
- **Problem Solving/Effective Reasoning**
 - Ability to identify challenges and form alternative solutions and approaches to problems using logic while maintaining the integrity of all individuals/organizations.
- **Team Work**
 - Ability to cooperate and work effectively with others to achieve a common goal or outcome.
- **Accountability/integrity**
 - Ability to build on personal and ethical foundation while demonstrating integrity, responsibility, and dependability to do assigned tasks with minimal supervision while maintaining a professional level of trust.
- **Adaptability/Resiliency**
 - Demonstrating flexibility in the face of changing circumstances and responding proactively to adversity.

Six More:

- **Conflict Resolution**
 - Ability to actively listen to and understand what others are saying and use that information to aid those involved in coming to a reasonable conclusion while being open-minded and respectful.
- **Organization/Planning**
 - Ability to show efficiency in completing assigned tasks through planning, prioritizing, time-management, and effective use of available resources.
- **Self-Awareness**
 - Being able to realistically assess one's knowledge, performance, and abilities and employ self-reflection to gain insight.
- **Professionalism**
 - Ability to demonstrate good customer service skills and professionalism in attitude/demeanor and disposition that makes one approachable and relatable to others.
- **Initiative**
 - Ability to recognize and perform tasks with minimal supervision; demonstrate the ability to create innovative ways to enhance programs, policies, and procedures.
- **Mentorship**
 - An intentional process of providing learning opportunities, support, and challenge to individuals to foster personal and professional growth and development.

